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August 19, 2016

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Current Positions

- UCLA Department of Medicine
- UCLA Department of Health Services
- RAND, Adjunct Researcher
 - Pardee RAND Graduate School Faculty
- NCI Consultant
- FDA Consultant
 - Formerly Staff Fellow/Medical Officer

PROs

Patient-Reported Outcomes

- Patient evaluations of care
- Health-related quality of life



Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

- **Hays, R. D.**, Chawla, N., Kent, E. E., & Arora, N. K. (epub 2016). Measurement equivalence of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Medicare Survey Items between Non-Hispanic Whites and Asians. Quality of Life Research.
- Martino, S. C., Elliott, M. N., Hambarsoomian, K., Weech-Maldonado, R., Gaillot, S., Haffer, S. C., & **Hays, R. D.** (2016). Racial/ethnic disparities in Medicare beneficiaries' care coordination experiences. Medical Care, 54 (8), 765-771.

Patient-Reported Outcomes Information Measurement System (PROMIS[®])

- **Hays, R. D.**, Spritzer, K. L., Thompson, W. W., & Cella, D. (2015). U.S. general population estimate for “excellent” to “poor” self-rated health item. Journal of General Internal Medicine. 30 (10), 1511-6.
- **Hays, R. D.**, Revicki, D. A., Feeny, D., Fayers, P., Spritzer, K. L., & Cella, D. (2016 epub). Using linear equating to MAP PROMIS global health items and the PROMIS-29 V. 2 Profile measure to the Health Utilities Index—Mark 3. Pharmacoeconomics.

Health-Related Behavior

Positive

- Exercise
- Medication adherence

Negative

- Alcohol use
- Drug use
- Smoking



Behavior

- **Hays, R. D.**, Smith, A. W., Reeve, B. B., Spritzer, K. L., Marcus, S. E., & Clauser, S. B. (2008). Cigarette smoking and health-related quality of life in Medicare beneficiaries. Health Care Financing Review, 29 (4), 57-68.
- Fung, C. H., Martin, J.L., **Hays, R. D.**, et al. (2015). Development of the usability of sleep apnea equipment—positive airway pressure (USE-PAP) questionnaire. Sleep Medicine. 16(5), 645-51.
- Fongwa, M. N., Nandy, K., Yang, Q., & **Hays, R. D.** (2015). The Facilitators of and barriers to Adherence to Hypertension Treatment Scale (FATS). Journal of Cardiovascular Nursing, 30, 484-490.

Teaching

- HPM 214: Measurement of Effectiveness and Outcomes in Health Care
- HPM 216: Making the Business Case for Quality
- HS 265: Challenges in Clinical Health Services Research
- M218: Questionnaire Design and Administration

Thank you

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I promise to make health services research the #1 priority of my administration