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Powerpoint file posted at:

<http://gim.med.ucla.edu/FacultyPages/Hays/>



Current Positions

- UCLA Department of Medicine
- UCLA Department of Health Services
- RAND, Senior Social Policy Analyst
- Pardee RAND Graduate School Faculty

PROs

Patient-Reported Outcomes

- Patient evaluations of care
- Health-related quality of life



Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

- Quigley, D. D., Martino, S. C., Brown, J. A., & **Hays, R.D.** (2013). Evaluating the content of the communication items in the CAHPS® Clinician and Group Survey and supplemental items with what high-performing physicians say they do. Patient.

Patient-Reported Outcomes Information Measurement System (PROMIS[®])

- **Hays, R. D.**, Spritzer, K. L., Amtmann, D., Lai, J-S., DeWitt, E. M., Rothrock, N., DeWalt, D. A., Riley, W. T., Fries, J. F., & Krishnan, E. (2013, epub). Upper extremity and mobility subdomains from the Patient-Reported Outcomes Measurement Information System (PROMIS[®]) adult physical functioning item bank. Archives of Physical Medicine and Rehabilitation. *NIHMS504151*

Health-Related Behavior

Positive

- Exercise
- Medication adherence

Negative

- Alcohol use
- Drug use
- Smoking



Behavior and HRQOL

- **Hays, R. D.,** Smith, A. W., Reeve, B. B., Spritzer, K. L., Marcus, S. E., & Clauser, S. B. (2008). Cigarette smoking and health-related quality of life in Medicare beneficiaries. Health Care Financing Review, 29 (4), 57-68.

Teaching

- HS214: Measurement of Effectiveness and Outcomes in Health Care
- HS216: Making the Business Case for Quality
- HS249 F: Quality of Care
- HS 265: Challenges in Clinical Health Services Research

Thank you

Ron D. Hays, Ph.D.

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