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Powerpoint file posted at:

<http://gim.med.ucla.edu/FacultyPages/Hays/>



Current Positions

- UCLA Department of Medicine
- UCLA Department of Health Services
- RAND, Adjunct Researcher
 - Pardee RAND Graduate School Faculty
- NCI Consultant
- FDA Staff Fellow/Medical Officer

PROs

Patient-Reported Outcomes

- Patient evaluations of care
- Health-related quality of life



Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

- **Hays, R. D.**, Berman, L. J., Kanter, M. H., Hugh, M., Oglesby, R. R., Kim, C. Y., Cui, M., & Brown, J. (2014). Evaluating the psychometric properties of the CAHPS patient-centered medical home survey. Clinical Therapeutics, 36 (5), 689-696.
- Price, R. A. Elliott, M.N., Cleary, P.D., Zaslavsky, A. M., & **Hays, R. D.** (2015). Should health care providers be accountable for patients' care experiences? Journal of General Internal Medicine, 30, 253-256.

Patient-Reported Outcomes Information Measurement System (PROMIS®)

- **Hays, R. D.**, Spritzer, K. L., Thompson, W. W., & Cella, D. (2015 epub). U.S. general population estimate for “excellent” to “poor” self-rated health item. Journal of General Internal Medicine.
- Schalet, B. D., Rothrock, N. E., **Hays, R. D.**, Kazis, L. E., Cook, K. F., Rutsohn, J. P., & Cella, D. (2015). Linking physical and mental health summary scores from the Veterans RAND 12-item health survey (VR-12) to the PROMIS global health scale. Journal of General Internal Medicine.

Health-Related Behavior

Positive

- Exercise
- Medication adherence

Negative

- Alcohol use
- Drug use
- Smoking



Behavior and HRQOL

- **Hays, R. D.**, Smith, A. W., Reeve, B. B., Spritzer, K. L., Marcus, S. E., & Clauser, S. B. (2008). Cigarette smoking and health-related quality of life in Medicare beneficiaries. Health Care Financing Review, 29 (4), 57-68.
- Drake, C., **Hays, R. D.**, Morlock, R., Wang, F., Shikiar, R., Frank, L., Downey, R., & Roth, T. (2014). Development and evaluation of a measure to assess restorative sleep. Journal of Clinical Sleep Medicine, 10, 733-741.
- Fung, C. H., Martin, J.L., **Hays, R. D.**, Rodriguez, J. C., Igodan, U., Jouldjian, S., Dzierzewski, J. M., Kramer, B. J., Josephson, K., & Alessi, C. (2015 epub). Development of the usability of sleep apnea equipment—positive airway pressure (USE-PAP) questionnaire. Sleep Medicine.

Teaching

- HPM 214: Measurement of Effectiveness and Outcomes in Health Care
- HPM 216: Making the Business Case for Quality
- HPM 249F: Quality of Care
- HS 265: Challenges in Clinical Health Services Research
- M218: Questionnaire Design and Administration

Thank you

