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Powerpoint file posted at:

<http://gim.med.ucla.edu/FacultyPages/Hays/>



**AREA 51**  
**RESTRICTED AREA**

**NO TRESPASSING  
BEYOND THIS  
POINT**

**PHOTOGRAPHY IS  
PROHIBITED**

# Current Positions

- UCLA Department of Medicine
- UCLA Department of Health Services
- RAND, Senior Behavioral Scientist
  - Pardee RAND Graduate School Faculty
- NCI Consultant
- FDA Staff Fellow/Medical Officer
- VA Affiliate

# PROs

## Patient-Reported Outcomes

- Patient evaluations of care
- Health-related quality of life



# Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

- Weidmer, B., Cleary, P. D., Keller, S., Evensen, C., Hurtado, M., Kosiak, B., Gallagher, P., Levine, R., & **Hays, R. D.** (2014). Development and evaluation of the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey for in-center hemodialysis patients. American Journal of Kidney Diseases. Epub.
- **Hays, R. D.**, Berman, L. J., Kanter, M. H., Hugh, M., Oglesby, R. R., Kim, C. Y., Cui, M., & Brown, J. (2014). Evaluating the psychometric properties of the CAHPS patient-centered medical home survey. Clinical Therapeutics, 36 (5), 689-696.

# Patient-Reported Outcomes Information Measurement System (PROMIS®)

- Spiegel, B., **Hays, R. D.**, Bolus, R., Melmed, G. Y., Chang, L., Whiteman, C., Khanna, P. P., Paz, S. H., Hays, T., Reise, S., & Khanna, D. (in press). Development of the NIH Patient Reported Outcomes Measurement Information System (PROMIS®) Gastrointestinal Symptom Scales. American Journal of Gastroenterology.
- **Hays, R. D.**, Spritzer, K. L., Amtmann, D., Lai, J-S., DeWitt, E. M., Rothrock, N., DeWalt, D. A., Riley, W. T., Fries, J. F., & Krishnan, E. (2013). Upper-extremity and mobility subdomains from the Patient-Reported Outcomes Measurement Information System (PROMIS) adult physical functioning item bank. Archives of Physical Medicine and Rehabilitation, 94, 2291-2296

# Health-Related Behavior

## Positive

- Exercise
- Medication adherence

## Negative

- Alcohol use
- Drug use
- Smoking



# Behavior and HRQOL

- **Hays, R. D.**, Smith, A. W., Reeve, B. B., Spritzer, K. L., Marcus, S. E., & Clauser, S. B. (2008). Cigarette smoking and health-related quality of life in Medicare beneficiaries. Health Care Financing Review, 29 (4), 57-68.
- Drake, C., **Hays, R. D.**, Morlock, R., Wang, F., Shikiar, R., Frank, L., Downey, R., & Roth, T. (2014). Development and evaluation of a measure to assess restorative sleep. Journal of Clinical Sleep Medicine, 10, 733-741.

# Teaching

- HPM 214: Measurement of Effectiveness and Outcomes in Health Care
- HPM 216: Making the Business Case for Quality
- HPM 249F: Quality of Care
- HS 265: Challenges in Clinical Health Services Research



# Thank you

