

Ron D. Hays (drhays@ucla.edu)

August 10, 2012 (12:00-12:06pm)

Powerpoint file posted at:
<http://gim.med.ucla.edu/FacultyPages/Hays/>

The image shows a screenshot of a Twitter profile page for Ron Hays (@RonDHays) viewed in a Firefox browser window. The browser's address bar shows the URL "Ron Hays (RonDHays) on Twitter". The Twitter navigation bar includes "Home", "Profile", "Messages", and "Who To Follow". The profile header for Ron Hays includes a profile picture of three people, his name "Ron Hays", his handle "@RonDHays", his location "Los Angeles", and his bio "Professor of Medicine, CIA, FBI, Health" with a link to his faculty page. Below the header are tabs for "Tweets", "Favorites", "Following", "Followers", and "Lists". The "Tweets" tab is active, showing three tweets. The first tweet is from 1 hour ago, mentioning the "AHRQ 2011 Annual Conference". The second tweet is from 18 Jul, discussing Medicare beneficiaries. The third tweet is from @TheReal_Ms_West, wishing him a happy birthday. On the right side, the "About @RonDHays" section shows 474 tweets, 44 following, 155 followers, and 2 listed. Below this is a "Similar to you" section with profiles for joshuatremblay, alixd1991, and husann. At the bottom right, there is a "Following" section with a row of profile pictures and a footer with "About Help Blog Mobile Status Jobs Terms Privacy Shortcuts Advertisers Businesses Media Developers Resources © 2011 Twitter".

Health-Related Behavior

Positive and Negative

- Alcohol use
- Drug use
- Smoking
- Exercise
- Medication adherence



PROs

Patient-Reported Outcomes

- Patient evaluations of care
- Health-related quality of life



Thank you



Behavior

- **Hays, R. D.,** Smith, A. W., Reeve, B. B., Spritzer, K. L., Marcus, S. E., & Clauser, S. B. (2008). Cigarette smoking and health-related quality of life in Medicare beneficiaries. Health Care Financing Review, 29 (4), 57-68.

Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

- Dyer, N., Sorra, J. S., Smith, S. A., Cleary, P.D., & **Hays, R. D.** (in press). Psychometric properties of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) clinician and group adult visit survey. Medical Care.
- Chen, A. Y., Elliott, M.N., Spritzer, K. L., Brown, J., Skootsky, S. A., & **Hays, R. D.** (in press). Differences in CAHPS reports and ratings of health care provided to adults and children. Medical Care.

Patient-Reported Outcomes Information Measurement System (PROMIS®)

- Khanna, D., Krishnan, E., Morgan DeWitt, E., Khanna, P. P., Spiegel, B., & **Hays, R. D.** (2011). The future of measuring patient reported outcomes in rheumatology. Arthritis Care and Research, 63, S486-490.
- Carle, A. C., Cella, D., Cai, L, Choi, S. W., Crane, P. K., Curtis, S. M., Gruhl, J., Lai, J., Mukherjee, S., Reise, S., Teresi, J., Thissen, D., Wu, E. J., & **Hays, R. D.** (2011). Advancing PROMIS's methodology: Results of the third Patient-Reported Outcomes Measurement Information System (PROMIS®) Psychometric Summit. Expert Reviews of Pharmacoeconomic and Outcomes Research, 11 (16), 677-684.

Current Positions

- UCLA Department of Medicine
- UCLA Department of Health Services
- RAND, Senior Social Policy Analyst
- Pardee RAND Graduate School Faculty

Teaching

- HS214: Measurement of Effectiveness and Outcomes in Health Care
- HS216: Making the Business Case for Quality
- HS249 F: Quality of Care
- HS 265: Challenges in Clinical Health Services Research

Editorial Service

- Journal of General Internal Medicine, Special methodology panel, 2011-present
- Quality of Life Research
 - Editor-in-Chief, 2005-2009
 - Associate Editor, 1991-2001
- Clinical Therapeutics, Editorial advisory board, 2002-2009
- Medical Care , Deputy editor, 1997-2002